



Care2Care Services

Care2Care Services is a care service provider based in Sheffield, that has provided day care, home care, and companionship services throughout the city since 2008.

We have extensive practical experience, knowledge and skills gained from many years in the health and social care sector, backed up by a long established team of professionally qualified and experienced managers, administrators and care workers.

If you think you can benefit from any of our services, or just need more information, please don't hesitate to contact us.

We will be happy to help, either over the phone, or if you prefer we can arrange to visit you in your own home.

"...I enjoy coming to Care2Care's Day Centre, the people and the environment are lovely..."

FS – Service User

Care2Care Services (Day Care)

Sorby House,
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Telephone: 0114 213 3171

Email: info@care2careservices.co.uk

Web: www.care2careservices.co.uk



Professional carers dedicated to meeting your needs with flexible, dependable, high quality, care and support in our own Day Care Centre.



Our Aims

We aim to provide a comprehensive range of professional, high quality care and support services that are flexible, responsive and dedicated to meeting the needs of our Service Users and their carers.

We understand everyone who chooses our services is different. We aim to assess, plan and deliver your care with a clear focus on your needs and abilities.

By tailoring our services to meet your needs we aim to maintain your personal independence and dignity and enable you to live the kind of life you want to live.

Our Services

Care2Care Day Care is for anyone aged 65 or over, and is designed to provide older people living independently with extra companionship and support in their daily life.

Our Day Care Centre provides a friendly and stimulating change for our Service Users; with opportunities to meet other people, maintain an active social life, participate in a varied range of activities and improve their general quality of life; while being cared for by professionally qualified and experienced carers in a safe and welcoming environment, and being able to maintain their independence by continuing to live in their own homes.

It also acts as a preventative measure for problems caused by lack of social contact and stimuli and allows older people to continue to lead an independent life by promoting their choice, control, independence and dignity through the various activities and events provided.

In addition, our staff can give practical support and advice to make day-to-day life easier and give peace of mind to you, your family and carers.

“...I really enjoy coming, I live alone and it’s a change and a chance to talk to others...”

SQ – Service User



“...My father always sings the praises of the day centre workers...”

FB – Family Member



Our Quality

The views of our Service Users, whether complimentary or critical, are very important to us, and are invaluable in helping us to constantly evaluate and improve our care and service quality.

We regularly seek feedback from our Service Users, or their carers, by sending out questionnaires for them to complete and by making quality assurance visits.

We also actively encourage them to make any comments, suggestions or complaints they may have to their Care Worker or directly to our Care Manager. A copy of our *“What to do if you have a comment, suggestion or complaint”* leaflet is supplied to all our Service Users as part of their Welcome Pack.

Care2Care Services is regularly assessed by “Customer First”, and is proud to confirm its continued commitment to, and compliance with, Customer First Standards by passing every assessment since receiving its first award in 2006.

Care2Care Services is inspected by and registered with the Care Quality Commission as a domiciliary care provider.

Our Staff

Our managers, administrators and care workers have a range of relevant professional qualifications combined with extensive practical experience, knowledge and skills, gained from many years in the health and social care sector.

All our care and support workers are carefully selected, and trained by our sister company Care2Care Training to meet the requirements of National Care Standards. They have undergone full Criminal Records Bureau (CRB) checks and operate within a strictly monitored and enforced code of conduct. A copy of our code of conduct is supplied to all our Service Users as part of their Welcome Pack, and is available for inspection by all prospective Service Users.